



WORKSHOP

Feedback on ISO 21001

Educational Organizations Management Systems

September 24, 2019 - ESTG-IPP

Felgueiras, Portugal

09:00

09:15

Welcome and Opening Session

Dorabela Gamboa, ESTG-IPP President

Nuno Fonseca, Felgueiras Mayor

09:15

09:30

Opening Keynote

ISO 21001 History & Timeline

Stefan Marinkovic

Technical Programme Manager, ISO Central Secretariat

09:30

10:15

Panel: ISO 21001 & other standards

ISO 21001 & the ISO 2999x Series:**Transition from ISO 2999x Series to ISO 21001**

Florian Mai, CEO, Incession & ISO/TC 232 Chair

ISO 21001 & ENQA ESG: Standardising management systems for educational organisations: implications for European higher education

Anthony F. Camilleri

Senior Partner, Knowledge Innovation Centre (former ISO/PC 288/WG 1 Secretary)

ISO 21001 & EQAVET: VET21001 - A standardized practical toolkit to implement the European Quality Assurance Framework for Vocational Education and Training

Sandra Feliciano

Research Associate, Knowledge Innovation Centre (former ISO/PC 288/WG 1 Convenor)

10:15
11:15

Presentations

ISO 21001 Users Experiences: Implementation level

Consultant's Experiences

Implementing ISO 21001 in K-12 Schools
Fawzieh Makkawi, Lebanon

Organizational Experiences

Sacred Heart Kindergarten School, India (pre-recorded presentation)
Helliwood Media & Education, Germany (pre-recorded presentation)
Oasis International School, India (pre-recorded presentation)
Al Manar Academic Institute, Lebanon (pre-recorded presentation)

11:15
11:30

Networking Coffee-break

11:30
13:30

Round table

ISO 21001 Users Experiences: Implementation level

Moderators: Filipa Pinto, Consultant & Bill Rivers, Executive Director, Joint National Committee for Languages & ISO/TC 232/AHG 2 Convenor

Organizational Experiences

Escola Profissional de Felgueiras, Portugal
Paula Barros, Teacher and Quality Manager

Saint Maron College – Sisters of the Holy Family, Lebanon
Anastasia El-Aya, Educational Advisor and Trainer

Escola Superior de Tecnologia e Gestão do Politécnico do Porto, Portugal
Vanda Lima, Lecturer

Instituto Superior de Contabilidade e Administração do Porto
do Politécnico do Porto, Portugal
Manuel Moreira da Silva, Vice-Dean for Quality & Research

Universidad Pedagogica Nacional, Mexico
Guadalupe Quintanilla, Director of UPN Unit 099
Guadalupe Aguilar, Management System Representative

13:30

14:30

**Networking
Lunch-break****14:30**

16:00

Round table

**ISO 21001 Users Experiences: Qualification
(Certification and Accreditation) level**

Moderator: Emanuele Riva, Vice-Chair, International Accreditation Forum (IAF)

**Accredited Once, Accepted Everywhere.
The Role of Global Peer-Review**

IAF – Emanuele Riva, Vice-Chair

Accreditation Experience

EMA, México – Martha Mejia, Technical Director (pre-recorded presentation)

Certification Experiences

DAS Portugal, UK/Portugal – José Pinto, CEO

SMG, Lebanon – Mohammad Fawaz, Project Manager

COAE International, India – Arti Khosla, CEO

ACCM Americas, México – Mauricio Cardenas, CEO

16:00

16:15

Closing Keynote

**EU Vocational Education and
Training Policy and ISO 21001**

Koen Bois d'Enghien

European Commission, Directorate General for Employment, Social Affairs and Inclusion,
Unit E3 – VET, Apprenticeships and Adult Education**16:15**

16:30

Workshop Preliminary Conclusions

Claudia Fernandes, Research Associate, CATIM – Technological Centre

Bill Rivers, Executive Director, Joint National Committee for Languages & ISO/TC 232/AHG 2 Convenor

16:30

Closing Session & Farewell

Verde of Honour & Networking

Registration form

Participation is free of charge, but registration is required

You can register for the workshop here: www.vet21001.eu/workshop

Additional information

The workshop will be conducted in English

Any queries should be sent to sandra@knowledgeinnovation.eu

Organizational committee

Bill Rivers, JNCL, USA

Cláudia Fernandes, CATIM, Portugal

Fatma Bensalem, AFNOR, France

Fei Hou, CNIS, China

Florian Mai, INCESSION, Germany

Jinlan Tang, BSFU, China

Matthias Kritzler-Picht, DIN, Germany

Qiang Hao, BCMET, China

Sandra Feliciano, KIC, Malta

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